

HOSPITALS **EPR**

Electronic Patient Record

Creating a seamless experience from pre-admission to post-discharge



Orion Health Hospitals provides a feature rich, fully integrated Electronic Patient Record for optimised healthcare, unburdening clinicians and freeing up invaluable resources.

With constrained resources, increasing system complexities and heightened patient expectations, hospitals need systems that evolve and adapt to ever-changing demands. Orion Health's Electronic Patient Record streamlines patient administration and clinical processes to support the seamless flow of patients throughout your health system, and makes it easy to keep patients engaged at every step of their journey.

From capturing patient demographics, booking appointments, bed and theatre management through to optimising discharge and billing; the solution connects data from across departments and

automates processes, ensuring the right information is available at the right time. This helps hospitals reduce costs and improve efficiencies through resource optimisation, more accurate billing, and less paperwork, enabling patient engagement and simplified compliance and reporting processes.

By working with you to solve your organisational needs, our solution can be delivered as a complete system or as individual modules, enabling you to realise value quickly without compromising on quality, and ultimately provide the best possible care for patients.

WHAT SETS OUR tech apart

UNMATCHED GLOBAL EXPERIENCE: 30 years experience in supporting global healthcare organisations

SCALABLE AND COST EFFECTIVE: Deployed as a comprehensive EPR or individual modules so hospitals can realise value quickly

CO-DESIGNED AND DEVELOPED: Purpose-built in partnership with private and public hospitals, with continuous development and releases

PROVEN AND ADAPTABLE: Highly valuable, agile delivery model that is continuously tested against clinical and operational needs



WHY YOU'LL LOVE

our tech

Facilitates a smooth hospital experience for administrators, clinicians and patients, ensuring timely actions, preventing expensive readmissions and reducing wait times.

Optimise hospital administration

Collect patient information once and significantly reduce duplication of effort whilst facilitating ongoing process improvements, and more efficient workflows to reduce wait times, providing a more seamless patient experience.

Reduce paper processes

Shift the patient record beyond paper to simplify access to information and optimise usability, ultimately streamlining the patient journey and improving the productivity of care teams.

Enhance patient experience

Provide a seamless patient experience from pre-admission to post-discharge through better efficiencies, and empower individuals to manage their care and communicate with their clinicians with integrated patient engagement tools.

Increase organisational efficiencies

Automate key processes and enable resource management across departments to gain insights into performance so resources are allocated effectively, lowering costs and maintaining quality of care.

Streamline clinical workflows

Reduce the burden on care teams with highly usable integrated workflow tools accessible from their mobiles that provide actionable information, promote collaboration, remove duplication of effort and add real clinical value by simplifying processes.

Improve clinical safety

Enable quick and seamless access to crucial information, such as a curated up-to-date medications list, to support care teams in identifying gaps and inconsistencies, ultimately resulting in safer and more efficient care.

Patient Administration

- Consolidates information across systems, and allows users to record relevant demographic information, book appointments and track patient activity.
- The processing of patients from registration, to referral, waiting list, admission and transfers is optimised to improve the flow of the patient through the system.

Start Date	End Date	Status	Type	Facility	Speciality
2020-02-07 02:00AM	2020-02-10 02:00AM	Pre-Booked	Admission Request	Burwood Hospital	G01 - General Practice
2020-02-05 07:49PM	-	Arrived	Emergency Visit	Burwood Hospital	G01 - General Practice
2020-02-05 12:00AM	-	Pending	Waiting List Entry	-	S00 - General Surgery
2020-02-04 03:49PM	2020-02-08 03:49PM	Pre-Booked	Admission Request	Nelson Hospital	S00 - General Surgery
2020-02-04 12:00AM	-	Booked	Appointment	Burwood Hospital	M10 - Cardiology
2020 02 01 05:46PM	-	Admitted	Admission	Burwood Hospital	M10 - Cardiology
2020-01-24 05:47PM	2020-01-24 08:00PM	Attended	Outpatient Visit	Christchurch Hospital	G01 - General Practice
2020-01-16 12:00AM	2020-02-05 05:56PM	Closed	Waiting List Entry	Burwood Hospital	G01 - General Practice
2020-01-15 12:00AM	-	Active	Referral	-	G01 - General Practice

Details

Outpatient
START DATE: 2020-01-24 05:47PM
TYPE: OPD | STATUS: Attended

Primary Coding
NOT SPECIFIED (0) : 2020-02-05
ICD10 AM-3820300 : LEFT HEA...

Related Activity
WAITING LIST : 2020-01-16
Non-admitting : Appointment
REFERRAL : 2020-01-15
1179 : ACC

Clinical Workstation

- A feature-rich, desktop and mobile solution that provides a comprehensive Electronic Patient Record and a suite of clinical applications for best practice workflows.
- Applications include digital patient notes, medications, checklists, bedside monitoring of vital signs and more.

Theron, Charlize (Mx) "Mon"
DOB: 03-Jun-1975 (47y) GENDER: G
PRIMARY ETHNICITY: Other European WEIGHT: 66 kg PROCEDURE: - Known allergies/adverse reactions

Navigation: Patient Summary, Vitals, Clinical Forms, Conditions & Alerts, Notes, Visit Summary, NZePS, Demographics, Medication, User Audit

Document View: Showing All Mark All As Read Group By Category Sort By Date

- NHI WARNINGS** (1 item)
RECONCILED - All NHI warnings have been reconciled f...
- ALLERGIES/ADVERSE REACTIONS** (8 items)
HIGH RISK Peanuts anaphylaxis - Severe
Acetone rash - Moderate
meal A No egg - Moderate
Shell Fish nausea - Moderate
Tape 1 Yellow tape - Moderate
Drug 1 Red tablet - Moderate
Morphine rash - Moderate
Sulphur Drugs Hives - Moderate
- CONDITIONS** (1 item)
ADHD / ADD Mild
- LATEST CLINICAL ASSESSMENT**
No items
- RECENT LAB RESULTS**
No items
- LAST 5 NOTES** (1 item)
Progress note
Slipped on way back from bathroom, minor busing. Patient requested paracetamol Today, 11:56
- RISK ASSESSMENTS**
No items
- CHECKLISTS**
No items

Left sidebar menu:
 Theatre Dashboard
 PACU Dashboard
 Create Snapshot - Active Condition
 Assessments (6 / 6)
 Checklists (10 / 10)
 Core Pathway (17 / 17)
 Laboratory (3 / 3)
 Observations (6 / 6)
 PACU (10 / 10)
 Snapshot (2 / 2)
 Surgical Site Surveillance (5 / 5)

Revenue Cycle Management

- Encompasses a range of capabilities for full patient Revenue Cycle Management to support authorisations, billing and invoicing, claims management and inventory management.
- This overall financial management solution enables a current, consolidated view of the financial health of a hospital at any point in time.

The screenshot shows a software window titled 'Cashier' for patient 'Miss Amalia M Terry'. It displays visit details and a list of charges with a total of 4,908.00. Below is a detailed table of the charges.

Group / Detail	Pending Services	Deleted	Filter	Name	Charge Amount
[All]					
1.1.2 Medical Supplies / ค่าเวชภัณฑ์ (1)				1.1.2 Medical Supplies / ค่าเวชภัณฑ์	3,808.00
1.2.1 Physician Evaluation and Management Services				1.2.1 Physician Evaluation and Management Services / ค่าตรวจรักษาโดยแพทย์ผู้ดูแลผู้ป่วย	1,100.00
					4,908.00

Excluded	Charged Date	Service Date	Item Code	Name	Quantity	Amount	Cost Price	Lot Number
<input type="checkbox"/>	27/4/2021 10:59	27/4/2021 10:59	501-02-0003	IPD Round DF	1	600.00	0.0000	
<input type="checkbox"/>	27/4/2021 10:59	27/4/2021 10:59	501-02-0001	IPD Consultation Fee	1	500.00	0.0000	
<input type="checkbox"/>	27/4/2021 10:59	27/4/2021 10:59	0382903201099	BD Ultra Fine Short Pen Needles, 31g/...	1	2,176.00	1,360.0000	
<input type="checkbox"/>	27/4/2021 10:59	27/4/2021 10:59	0005412639772	100ml Sodium Chloride 0.9% Intraven...	1	1,632.00	1,020.0000	
						4,908.00		

eAdmissions

- Empower patients to take the right steps in their care by digitising the referral, planning, booking, pre-admission, and admission forms processes.
- Easily capture and report on patient satisfaction, PREMS and PROMS feedback for continuous service improvement.

The screenshot shows a form titled 'Tell us how and when you prefer to meet with health care professionals.' with the following questions and options:

What type of appointment/visit do you prefer?

Online Onsite Phone

What time of day suits you best for appointments?

Before 9am after 7pm

How would you like to receive appointment reminders?

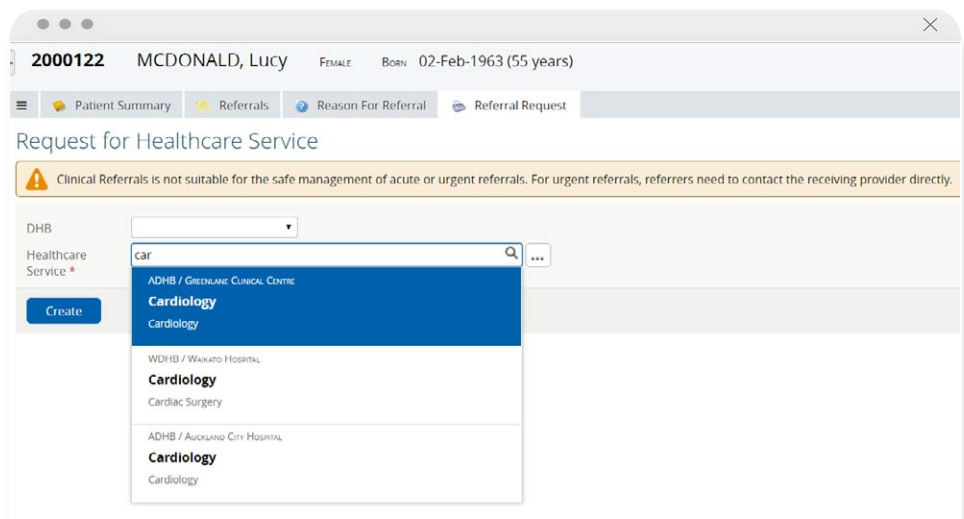
Post Phone Email Text message

If an appointment slot becomes free at short notice, would you like to be offered it?

Yes, please No, thanks

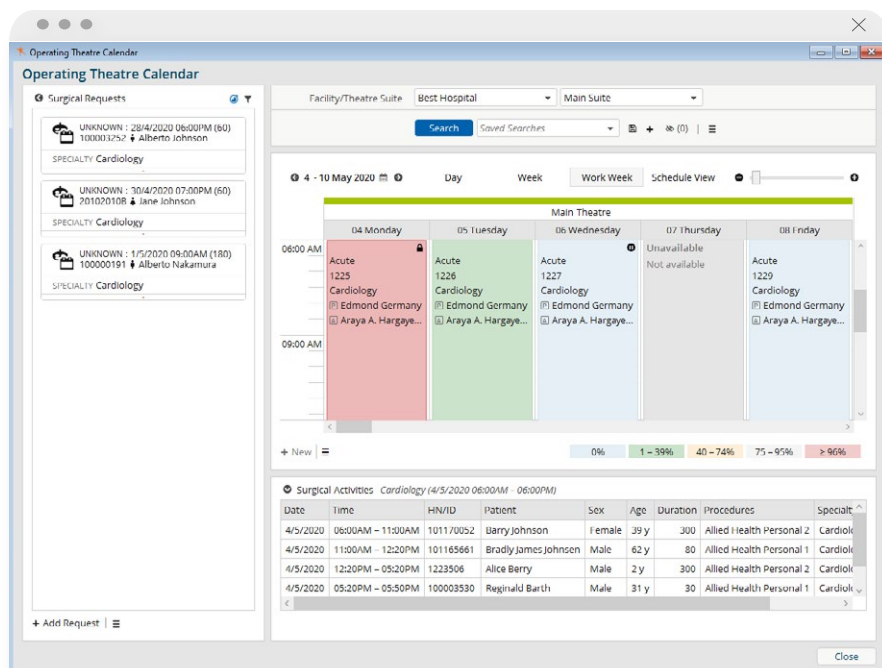
Referral Management

- Supports healthcare organisations by providing referral eTriage and eConsult communication capabilities through a trusted electronic referral solution, for use both within the hospital and across the whole community.



Surgical Management

- Delivers full theatre management functionality to enable efficiencies across theatres, staff, equipment and materials through a combination of scheduling, resource schedules, utilisation and perioperative management tools.
- Integration with Revenue Cycle Management ensures accurate transfer of all details necessary to support the billing of all patient episodes.





Orion Health is a global healthcare technology company focused on reimagining healthcare for all. We are leading the change in digital health with health and care organisations to improve the wellbeing of every individual with our world leading Unified Healthcare Platform

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