

HOSPITALS PAS

# Patient Administration System

Supporting the seamless flow of patients



PRODUCT BROCHURE Orion Health's Patient Administration System (PAS) optimises hospital administrative functions, supports clinical workflows and streamlines the patient journey – from the community to the hospital and beyond.

Our PAS is designed with user experience in mind, with information for all patients being collected once - significantly reducing the duplication of effort whilst facilitating ongoing process improvements, more efficient workflows leading to a reduction in waiting times and a more seamless patient experience.

# WHY YOU'LL LOVE

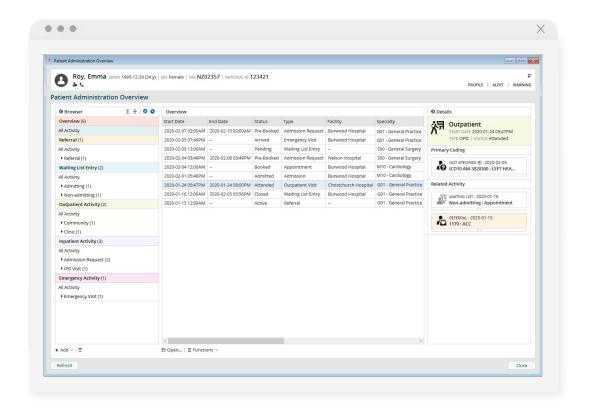
# our tech

Enhance overall efficiency and improve productivity	Designed specifically for the individuals using it, our PAS is flexible enough to meet different needs. It has an easy-to-use interface that helps reduce user learning curves so that the system enhances efficiency and improves productivity from the outset.
Optimise resources and reduce unnecessary expenses	Provides pre-configured or flexible workflows for efficient patient flow management, ensuring the most optimal operation for individual organisations. Our PAS is highly scalable to suit different size organisations with varying priorities, reducing unnecessary expenses.
Easily share information and gain better insights	With multi-site functionality, Orion Health's PAS allows for the deployment of a single instance across multiple sites or facilities. This enables hospital groups to operate in a centralised environment with common configuration making it easier to share information and gain better insights.
Reduce duplication of efforts and facilitate collaboration	Seamlessly integrates with legacy and third party systems, using common industry-wide technology and standards such as HL7, FHIR, RESTful APIs. Our PAS connects systems and departments so that users can access the right information at the right time, reducing duplication of efforts and facilitating collaboration.
Implemented using cost-effective, agile delivery model	Through a streamlined deployment method, organisations can experience value quickly and efficiently with our PAS. Whether implementing a brand new system or replacing legacy platforms, modules can then be added overtime as the organisation requires, and the solution can be extended beyond the walls of the hospital into the community.
Benefit from continuous development and releases	Orion Health's purpose-built PAS has been co-designed and developed in partnership with private and public health systems. Our system is continuously enhanced in response to market requirements meaning customers benefit from regular development and releases.

PATIENT ADMINISTRATION SYSTEM

#### THE VALUE OUR

# tech delivers



# PAS Core Administration

#### **Patient Registration**

Enables the viewing, editing and updating of core patient demographic information as well as a patients Circle of Care. Allows facilities to define what information is to be captured, which attributes are optional vs mandatory, customisation of the look and feel as well providing support for patient group specific patient profiles.

#### Master Patient Index (MPI)

Enables unified searching between local patient records and external MPIs, with the ability for patient information to be reconciled and retrieved from an external database. A details panel displays key information to help identify and select the correct patient, and users can create new patient records directly from the patient search.

#### Patient Administration Overview

Provides a single view of key activities for a patient over a time period including referrals, waiting list entries, inpatient, outpatient and emergency department activity. View details of patient activities and related information to any selected activity, with the functionality to edit activity directly from the PAS overview screen and print letters and other associated forms.

# Referral Management

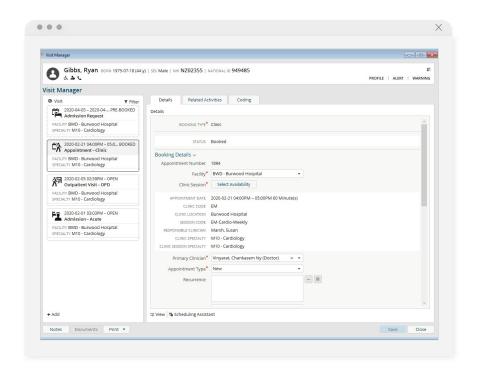
Enables users to view referrals over time, create new referrals for a patient, record triage status, and view activity against a referral. Users can also view a detailed history of changes and printing information for each referral. Customisable referral forms enable organisations to configure the form to capture data according to local business requirements.

### Waiting List Management

Supports waiting lists for admitted, non admitted and community services. The waiting list entries are integrated with referrals, appointments and admission requests to streamline the administrative workflow. Users can search for waiting list entries across patient records and perform a full range of tasks, such as creating new waiting list entries, and editing, deleting, closing, or suspending waiting list entries. Entries are also fully configurable and hospitals can define fields based on their needs.

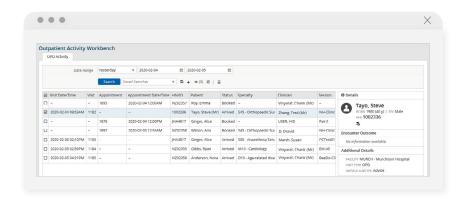
#### Visit Manager

Allows users to view, create and manage all patient administrative activities related to visits from a single interface. Users can view the current and recent emergency, outpatient and inpatient visits in a patient centric manner therefore minimising training by providing a consistent easy to navigate workflow.



## Outpatient Management

Enables users to schedule patient appointments to visit a clinic or clinician, as well as book other key resources, such as equipment or rooms. Users can view the schedule of multiple resources for a specific date from a single screen, and use the conflict checking functionality to validate a clinician's availability. Users are also able to process a day's clinic activities in real time or retrospectively by arriving, departing, or assigning a 'Did Not Attend' status to each scheduled appointment.



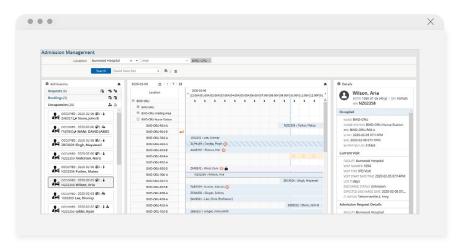
PATIENT ADMINISTRATION SYSTEM

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### Inpatient Management

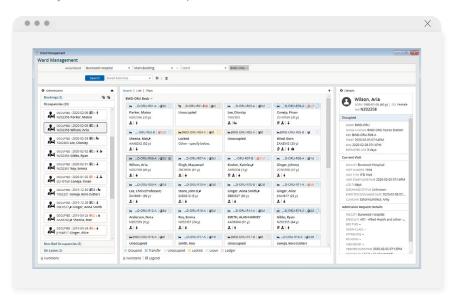
#### **Admissions Management**

Enables bed managers, admission and ward staff to manage capacity and record the information required for statutory reporting of admitted episodes. Users can view and search for admission requests in real-time based on facility or create requests for admissions and reserve beds for future admissions.



#### **Ward Management**

Provides a real-time view into wards so nurses can see bookings and occupancy details. It provides an overview of patients on a ward, with quick links to clinical applications and indicators to show patients on leave, lodgers, incoming results and other key information about the patient.



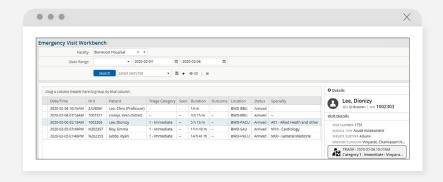
#### **Clinical Coding**

Transforms descriptions of medical diagnoses and procedures into universal codes which can be added to many pre-visit patient administration activities, such as referrals, waiting list entries, and appointments, and remain throughout the patient journey. The Coding module includes an intuitive code browser, workflows to facilitate the accurate application of code elements, and a review by coding specialists. The PAS supports multiple standards, including ICD-9, ICD 10, SNOMED, LOINC and CPT, and provides functions to maintain the coding systems. It also supports integration to 3M Code finderTM for coding and DRG calculation.

#### **ADD ONS**

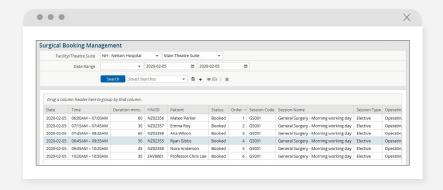
# **Emergency Care Management**

Provides quick registration and triage features for prioritising patients based on their need for clinical care. With real-time status and patient tracking, the emergency care management system provides all key stakeholders with a single view of the relevant information pertinent to the treatment of their patient to discharge or onto admission.



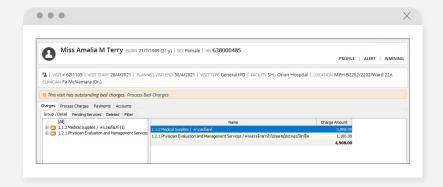
## Surgical Management

Delivers maximum efficiency of theatres, staff and materials through a combination of scheduling, utilisation and perioperative management tools. Preference cards and resource tracking features allow care teams to focus on patients and spend less time on the administrative tasks associated with the surgical event.



### Revenue Cycle Management

Integration with Orion Health's Revenue Cycle Management module ensures accurate transfer of all details necessary to support the billing of all patient episodes and claims management. This integration improves business efficiencies, supporting revenue generation and meeting the needs of a growing healthcare organisation.



Orion Health is a global healthcare technology company focused on reimagining healthcare for all. We are leading the change in digital health with health and care organisations to improve the wellbeing of every individual with our world leading Unified Healthcare Platform

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