

HEALWELL AI

ORION[★]
HEALTH

VIRTUOSO **DFD**

Digital Front Door

Redefining people's healthcare experience



Orion Health's Digital Front Door is an omni-channel consumer engagement platform that enables end-to-end healthcare navigation and management.

Digital Front Door spans the entire healthcare journey, from a person's first interaction with the health system to active monitoring of high-risk patients in the comfort of their own home. It provides a secure, open and scalable platform that enables organisations to bring new and existing patient engagement technologies together into a unified, user-friendly hub.

Our solution encompasses a wide variety of functions and is best regarded as a strategic platform wrapping around all population engagement initiatives. It addresses fragmented consumer experience

as a result of silos by empowering people with a single hub through which all interactions can occur including symptom assessment, electronic referrals, patient access to complete medical records, virtual care and remote monitoring.

By leveraging and integrating existing technologies, going paperless and adding virtual care services, organisations are better equipped to manage demand whilst simultaneously improving the patient experience.





WHAT SETS OUR tech apart

EXPERIENCED - 30 years of health industry experience informed our product design

EQUITABLE - we focus on being equitable and inclusive, lowering the barriers to care

PLUG-AND-PLAY - seamlessly bring all your point solutions together along with your data

WORKFLOW - flexible tools to streamline patient and clinician interactions

CO-DESIGN - your end users have a say on how the user interface and workflow are setup

MODULAR - deploy as much or as little of the solution as you desire

INTEROPERABLE - supports interoperability standards and proprietary interfaces

FLEXIBLE - supports federated and centralised data approaches or a mix of both



WHY YOU'LL LOVE our tech

Reduce demand on healthcare services

Combine a symptom checker with system navigation capability and access to trusted information so people can identify and find appropriate services more easily.

Streamline and digitise admissions

Enable people to complete forms, access health records, communicate with their care team and view documentation ahead of hospital admissions.

Redefine people's healthcare experience

Integrate a Digital Front Door into a broad virtual care offering to provide people with 24/7 seamless access to healthcare services and triage.

Empower self-care and wellness

Implement a directory of wellness providers, wellness and support groups to empower self-care, and a symptom checker to help people virtually assess their condition.

Relieve overburdened healthcare staff

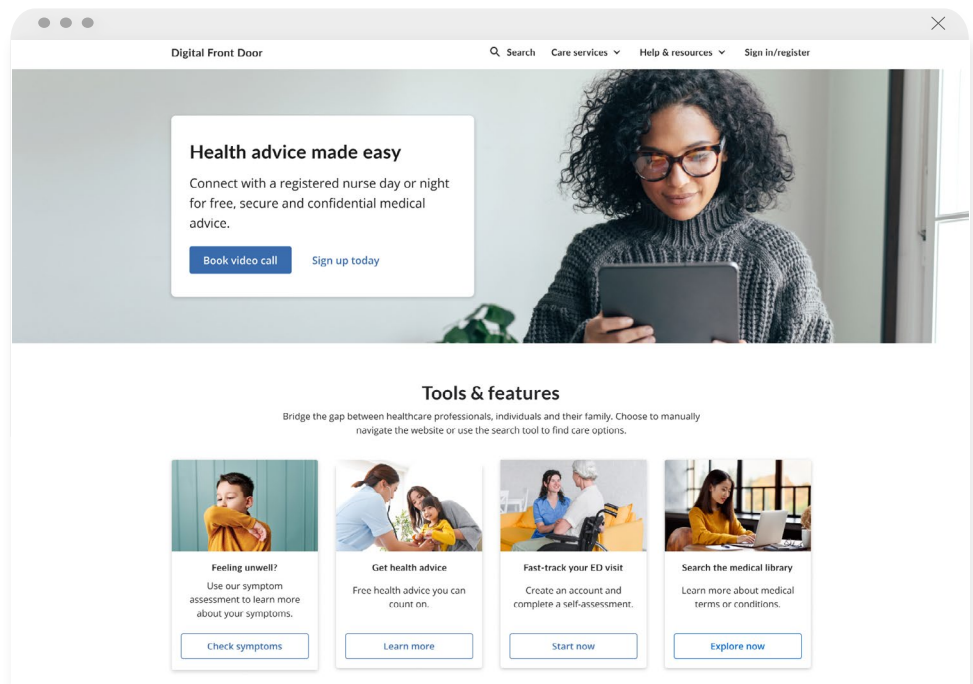
Integrate with shared care records to automate key processes and enable easy sharing of information between individuals and providers.

Improve health equity and system access

Help close gaps in population equity and system access by taking an omni-channel approach, adapting services and providing translated content.

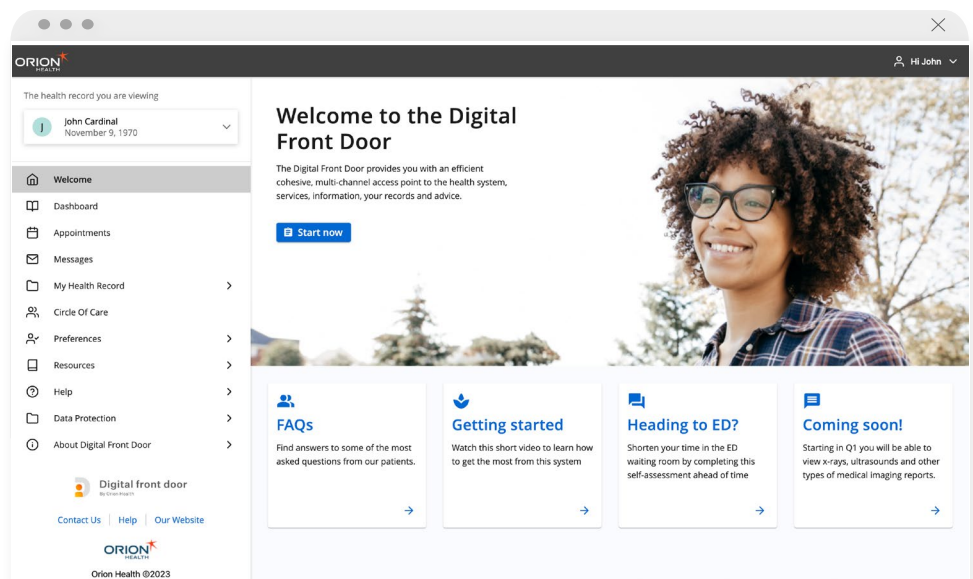
Consumer website

- Provides people with a single point of content for the health system
- Integrates healthcare information, tools and services
- Consistent, easy to use, omnichannel platform



Patient Portal

- Provide patients with access to complete longitudinal health record
- View a list of patient's circle of care with configurable permissions
- Enables patient interactions with care plans including goal setting and tracking



Forms and Surveys

- Capture information directly from the patient at their convenience
- Complete online assessments to avoid unnecessary hospital visit
- Obtain feedback using PREMs & PROMs to continuously improve services

Step 2 - Appointment booking

Tell us how and when you prefer to meet with health care professionals.

What type of appointment/visit do you prefer?

☐ Online ☒ Onsite ☐ Phone

What time of day suits you best for appointments?

☒ Before 9am ☒ 5pm-7pm ☐

How would you like to receive appointment reminders?

☐ Post ☒ Phone ☐ Email ☐ Text message

If an appointment slot becomes free at short notice, would you like to be offered it?

☒ Yes, please ☐ No, thanks

What is the best way to contact you at short notice?

Remote Patient Monitoring

- Enables people to follow their personalised care plan at home
- Provides dashboards for care teams to intervene as early as possible
- Review and adjust care plan as the patient's situation evolves

Patient Portal

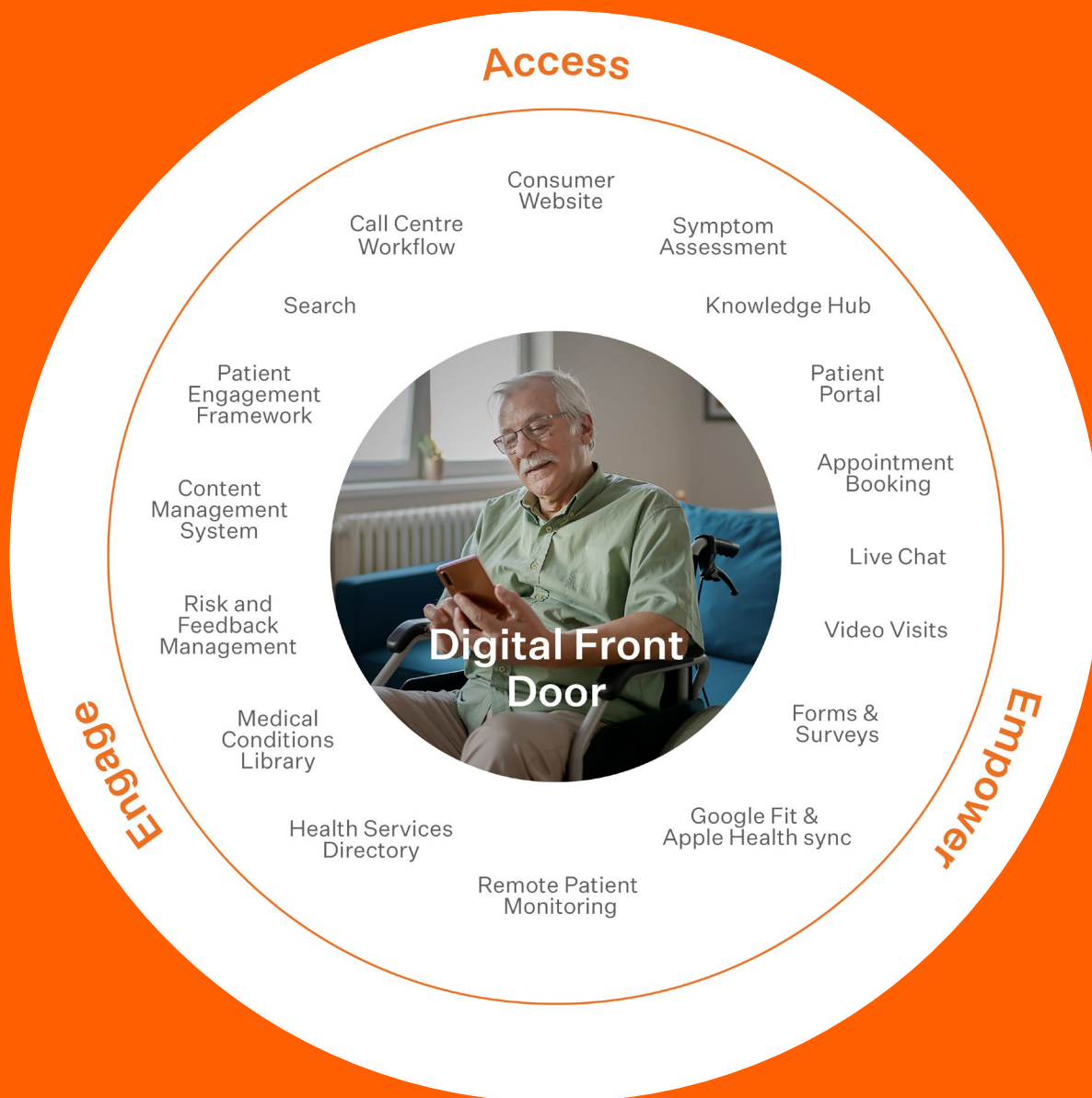
Health Activities

15-Apr-2021

Please take your blood sugar level.

mmol/l

NEXT



Orion Health and HEALWELL AI are joining forces to revolutionise healthcare with AI-driven, data-powered solutions. Together, we're setting a new standard—enhancing efficiency, improving patient outcomes, and empowering healthcare providers worldwide.

FIND OUT MORE AT // ORIONHEALTH.COM



HEALWELL AI