

John's Story: Why the Single Patient Record (SPR) Matters

Shared Care Records have already transformed care in many Integrated Care Systems (ICSs). The Single Patient Record builds on this foundation to make true continuity possible across the NHS.



Today with many Shared Care Records

John is 67, with multiple long-term conditions. After a deterioration at home:



A paramedic attends but, having come from outside John's local ICS, cannot access his most recent care plan



John is taken to a hospital outside his ICS, so the A&E clinicians must piece together his history from multiple systems



The pharmacist has to call John's GP to confirm his insulin dosing



His discharge summary is delayed in reaching the community team

While Shared Care Records can provide this visibility within ICSs, as patients move across regional boundaries, gaps in continuity remain

Future State with a Single Patient Record

Under the SPR model, John's care is documented once, in structured form, and trusted everywhere:



The paramedic instantly sees his up-to-date care plan, including community nurse notes.



A&E clinicians' access and add to the same record in real time.



The pharmacist views and annotates medications without chasing GP notes.



John himself can review and contribute through the NHS App.

The Single Patient Record builds on Shared Care Records and extends their benefits nationally, ensuring the same continuity of care wherever John is treated.

More moments where it counts

Mental health crisis response – visibility of risk factors, care plans and safety alerts in real time.

Hospital to community transitions – shared discharge summaries and medication records for continuity.

Multi-agency safeguarding – education, health and social care collaborating around the same person.

**Shared Care Records have proven what's possible.
The Single Patient Record is the next step. The time to act is now.**

How ready is your Shared Care Record to evolve into the Single Patient Record? [Get in touch at orionhealth.com](https://orionhealth.com).