



Enabling a Provider to Avoid the Potentially Disastrous Consequences of Missing Information

A Patient Story

For a man in his 40s, Mark was relatively active.

During a ski trip several hours from home, Mark began experiencing shortness of breath. He was seen in the emergency room of a local small hospital to undergo some tests, the results of which indicated a possible pulmonary embolism (i.e., a clot in one of his lungs).

The local emergency physician decided that Mark should be transferred to a nearby city hospital for further evaluation and treatment. Once admitted, a CT scan confirmed the presence of a pulmonary embolism, after which Mark was prescribed blood thinners. At Mark's request, his primary care physician, Dr. Allen Ausford, transferred Mark to another hospital in his home town.

Four days after the initial event, Dr. Ausford checked the Orion Health Clinical Portal and noticed that the original reporting radiologist had added some information to his CT report. Not only did the scan show a clot, but it also revealed a suspicious mass in Mark's lung, which may have actually caused the clot.

Had Dr. Ausford not had access to Clinical Portal, he never would have seen that addendum. When the first radiologist

revised his report, it was never forwarded to Dr. Ausford, and was instead only sent to the initial ordering physician, who was in a different city and no longer caring for Mark.

Equipped with this additional knowledge, Dr. Ausford was able to treat the blood clot and fully work up and treat the mass. Without Clinical Portal, Dr. Ausford would not have known about the radiologist's addendum and the tumor would have been missed. If Mark's tumor had been cancerous, the oversight could have had disastrous consequences. Luckily, in this case, the tumor was benign.

Ensuring that providers have the information they need, regardless of the source, is just another way Orion Health is revolutionizing healthcare, one patient at a time.

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population health to precision medicine.**

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